

Your plan has partnered with MedBen Rx to offer **comparative effectiveness**, which ensures that you use the most effective drugs at the best price. By using clinical research to match patients with the right medications, **we maintain or improve your current care while reducing your costs.**

The Right Drugs at the Right Cost

How comparative effectiveness works



MedBen
basics

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Talk to Your Doctor!

If a more effective alternative(s) is available for a drug you currently use, **you will receive a notification letter outlining the changes.** When you receive this letter:

1. Bring the letter to your doctor, **talk about the new medication**, and get a prescription.
2. Try using the medication for a period advised by your doctor and follow up with them at the end of the trial period.
3. If multiple alternatives are listed in the letter and the first medication isn't working, try another.
4. If all of the alternative medications on the list have been tried by you and failed, call TruDataRx at **855-878-3282, Ext. 3** to discuss the situation.
5. If the call doesn't produce a resolution, you can then appeal – but make sure the appeal is accompanied by clinical information and documentation of all tried and failed medications.

Notification Letter

If recommended medication alternatives are available for your condition, you will receive a letter notifying you that these alternatives will soon be reflected in your formulary, and indicating the date these changes will become effective. The letter will also list the drugs affected by the changes, broken down in tiers by the drug's category and its associated copay amount (*see sample chart below*).

Green tier: \$0 copay to members

Current Copay tiers: Current copay structure

Excluded: Full cost to member (no Plan coverage)

If your current drug treatment is no longer covered or covered at the 100% member copay level, you will

still have access to other, similarly effective medications used to treat your condition at lower copay levels.

If you have any questions regarding the medications listed in the letter, please call TruDataRx at 855-878-3282, Ext. 3.

Green List	Current Copay tiers	Excluded List
Drug Name	Drug Name	Drug Name
Medication A	Medication D	<u>Your Current Medication</u>
Medication B	Medication E	Medication H
Medication C	Medication F	Medication I

How to File an Appeal

1. Go to [MedBen.com/resources/forms](https://www.MedBen.com/resources/forms), scroll down to "Other," and click on "Notice of Appeal/Designation of Authorization Form."
2. Complete the form and submit the appeal, **including clinical information to support your request**, either by **e-mail** (appeals@medben.com), **fax** (740-522-5002), or **regular mail** (Appeals Committee, c/o Medical Benefits Administrators, Inc., P.O. Box 1099, Newark OH 43058-1099).

Please note that long-term use of your current medication is not in itself a sufficient reason to file an appeal.

Additional Questions?

We hope this Basic gives you a better understanding of how your plan is working to ensure you have the right drugs at the right costs... but should you have additional questions about comparative effectiveness or the notification letter, please contact TruDataRx Customer Service at **855-878-3282, Ext. 3.**



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